



## COMPANY CONTACT

### Global Technology Services Group

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## KEY CONTACT

### Jacqueline Holland

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## NAICS CODES

811212  
423430  
423690  
423930  
541519

## UNSPSC CODES

81111812  
81110000  
43210000  
56112004  
56112005  
76122305



## CERTIFICATIONS

Certification Number - 2005127847



R2:2013



ISO 14001:2004 OHSAS 18001:2007



## COMPANY OVERVIEW

Global Technology Services Group ("Global") has for more than 15 years provided its clients with continuous Information Technology "cradle-to-grave" support, inventory and asset tracking management, data security destruction, product refurbishment and redeployment, parts and component design and manufacturing services, value recovery return and safe disposal of end-of-life assets.

From Global's secure warehouse facility in Atlanta, Global continues to provide a wide range of seamless, turnkey and customized IT management solutions to its enterprise corporate clients.

Global's core mission aligns with Client's visions on corporate sustainability, with particular focus on environmentally sound asset recycling, ensuring Zero Landfill policy performance.

The entire Global family also shares a passion for helping others and participates actively in volunteer work with both local and national organizations as well as supporting foundations and community charities with regular donations.

## COMPANY DIFFERENTIATORS

### Experience

Industry Experience of executive management team of 25 years' each

### Core Focus

Risk Management, Safe Data Removal & Critical Environmental Compliance

### Industries Served

Expertise in retail, financial, automotive, medical and educational fields

### Support

Facilitate clients' corporate Technology Deployment Center services & support

### Specialized Services

Engineering, Design and Manufacturing services for customized IT solutions

**R2:2013:** The R2 Responsible Recycling standard establishes the guidelines that govern data security, environmental and health practices as well as downstream accountability.

**ISO 14001:2004:** The globally recognized standard of environmental management systems (EMS). This standard provides the guidelines for businesses to be effective stewards and protectors of the environment.

**OHSAS 18001:2007:** The globally recognized standard for health and safety management. The Occupation Health and Safety Assessment Series (OHSAS) standard provides the guidelines for businesses to promote and control occupational health and safety risks.

## STRATEGIC SERVICES

### WAREHOUSE STORAGE & ASSET DEPLOYMENT

- Receive new IT assets purchased by Client for storage & future deployment
- Technology Deployment Center Services - warehousing & storage fully insured in secure facility in Atlanta, GA
- All Client inventory has dedicated storage physically separated from assets of other clients
- Removal of IT equipment located in client sites nationally & internationally
- 24/7 Real-time online inventory management & ordering system for all Clients
- Dedicated online 24/7 encrypted reporting portal
- Project Management to support large scale technology asset rollouts with just-in-time logistics solutions
- Complete logistics and reverse logistics customized solutions both outbound and inbound from parcel to LTL (less than truckload) to full truckload

### DATA SECURITY, AUDITING & RESPONSIBLE RECYCLING

- Wipe & destroy all data information from all storage devices in accordance with NIST 800-88 and US Defense Dept 5220.22-M standard guidelines
- Receive, audit and de-brand all technology assets shipped to or recovered by Global for future redeployment and/or recycling
- Detailed audit reporting, serial number tracking & accounting, Certificate of Destruction issued
- Comprehensive chain of custody for all IT devices
- Recycling end-of-life technology assets in accordance with R2:2013 standards and zero landfill policy
- Surplus assets remarketed for recovery value
- Capturing leased assets and current lifecycle technology to return to inventory for future re-deployment
- Management of Earth Day & Recycling Day corporate events and client promotions

### DEPOT REPAIR MAINTENANCE PROGRAM

- Depot Repair Per Incident Services – comprehensive repair on equipment to refurbished good working condition
- Asset Tracking Depot Maintenance process accessible through an online 24/7 real-time inventory and asset management system
- Repair in and out of warranty equipment – Dell certified
- Global handles the entire OEM warranty process from receipt of a non-functioning or DOA item through the typically complex warranty claim process to receipt of the repaired/replacement item from the manufacturer
- Detailed repair reporting, including customized product specific reporting
- Re-imaging and configuring new and current life cycle technology assets
- Product procurement of technology assets and parts at competitive pricing
- Project management services supporting Client actively in planning, organizing and implementing unique solutions

### CUSTOMIZED ENGINEERING & DESIGN SOLUTIONS

- In-house design services to provide custom IT solutions for Clients
- In-house Mechanical and Electrical Engineering services
- Manufacturing services - small or large scale runs
- Product Testing of client equipment to validate conformity to OEM statement of use
- Components, parts and customized build services to extend lifecycle of Client IT equipment well beyond OEM designed limitations